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ITIL stands for Information Technology Infrastructure Library. The acronym was first used in the 1980s by the British government's Central Computer and Telecommunications Agency (CCTA) when it documented dozens of best

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practices in IT service management and
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~~IT Infrastructure Library (ITIL): An
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requirements of an information technology organisation and a set of standard operational management procedures and practices to allow the organisation to manage an IT operation and associated infrastructure.

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ITIL, formerly an acronym for Itil

Information Technology Infrastructure Library, is a set of detailed practices for IT service management that focuses on aligning IT services with the needs of business. ITIL describes processes, procedures, tasks, and checklists which are neither organization-specific nor

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technology-specific, but can be applied by an organization toward strategy, delivering value, and maintaining a minimum level of competency. It allows the organization to establish a baseline from

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Infrastructure Library) is a framework designed to standardize the selection, planning, delivery and maintenance of IT services within a business. The goal is to improve efficiency and achieve predictable service delivery. The ITIL framework enables IT administrators to be a business service partner, rather than just back-end

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The Information Technology
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Infrastructure Library. ITIL is the most widely accepted approach to IT service management in the world.

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The IT Infrastructure Library originated as a collection of books, each covering a

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Infrastructure Library Itil designed to standardize the selection, planning, delivery and support of IT services to a business. The goal is to improve efficiency and achieve predictable service levels. The ITIL framework enables IT to be a business service partner, rather than just back-end support.

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Information Technology Infrastructure Library (ITIL) ITIL® v3 – Training and Exam ITIL® is the best and most widely used IT Service Management (ITSM) framework in the world ITIL® is used in over 150 countries to deliver quality

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In 1989, GITIM was renamed the Information Technology Infrastructure Library (ITIL). In the early 1990 ' s, government agencies and large companies

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in Europe started to utilize the ITIL framework. ITIL quickly became the de facto standard for IT Service Management. In 2000, the CCTA merged with the Office of Government Commerce (OGC).

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services. It provides an organized approach to managing IT services, which is designed to benefit both companies and clients.

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ITIL training and certification prepares an

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individual for efficient IT service management and agility towards business needs. This coveted course is the brainchild of the Central Computers and Telecommunications agency (CCTA) of the British government.

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Information Technology Infrastructure Library (ITIL) Overview 9:59. Key ITIL Processes 6:06. Taught By. IBM Security Learning Services. IBM Global Subject Matter Experts. Try the Course for Free. Transcript. In this video, you will learn to define the IT infrastructure library,

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